

Data recovery form

Full name *

Phone number *

Email address *

Company

Address *

Delivery Address (if different)

Post Code *

Country *

File system: *

- FAT12 / FAT16
- FAT32
- ExFAT
- NTFS
- HFS
- HFS+
- EXT2
- EXT3
- EXT4
- XFS
- JFS
- UFS
- ReiserFS
- Netware traditional
- Netware NSS
- I don't know
- other / more

Type: *

- hard disk
- memory card
- diskette
- other
- disk array (RAID)
- CD
- tape
- flash disk
- DVD
- file

Failure cause: *

- Data deletion
- Partitions deletion
- Virus infection
- Overvoltage / power source
- Hardware error
- I don't know
- Medium formatting
- System failure
- Power failure
- Fall, stroke
- No obvious reason
- other

Failure symptoms: *

- Acoustic symptoms
- Detection in OS
- I don't know
- Detection in BIOS
- Files / folders are visible
- other

When did the problem occur? *

- while running
- after turning on
- when turned off
- I don't know

Model

Manufacturer

Operating system

Serial no.

This certifies that the client is the legal owner, representative, or otherwise and has legitimate rights to the device/media and all data contained therein. The Client authorises Data Recovery Ireland to conduct an evaluation of the device/media to determine the nature of the damage and provide an estimate of recovery costs and timing. There is a minimum fee for all evaluations. All services are offered as best endeavour and entirely at the owner's risk. We are not responsible for any claims regarding physical functioning, condition, or loss of equipment, DATA, or any other loss (howsoever caused) arising from, or as a consequence of our work. The integrity of any specific file/data is not guaranteed against corruption or damage. The customer must

satisfy themselves of the risks involved and accept that they are accepting the integrity of the data entirely at their own risk. All devices /media can be opened for diagnostics/ repair purposes which may invalidate any 3 party/OEM warranty. All services carry a general warranty against workmanship and material defects for a maximum period of 90 days (unless otherwise stated in writing). If equipment has not been collected within a reasonable period from notification of its completion, a storage fee may be charged. If equipment has not been collected within 3 months, we reserve the right to dispose of same (in whatever way we deem appropriate) with no further recourse.

*

- I agree to the above terms and conditions of the service request and authorise Data Recovery Ireland to charge a fee to cover the initial evaluation. I understand that all product and data contents are held entirely at the owner's risk.

Signature _____

Please remember to **complete** and **include the data recovery form** with your damaged drive. **If you are sending a damaged medium by delivery service, fill in the form on your computer and send it to info@computerdoctor.ie.**